

# **eSafety Label - Action Plan**

Action plan submitted by Adile Cesur for Şehit Sezgin Uludağ İlkokulu - 03.01.2021 @ 11:58:53

By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## **Infrastructure**

#### **Technical security**

- It is very good that all your school devices are virus protected. Make sure you also have included a paragraph on virus protection in both your school policy and your Acceptable Use Policy, and ensure that staff and pupils rigorously apply school guidelines. If you need further information, check out the fact sheet on Protecting your devices against malware at <a href="https://www.esafetylabel.eu/group/community/protecting-your-devices-against-malware">www.esafetylabel.eu/group/community/protecting-your-devices-against-malware</a>.
- An educational approach and building resilience in pupils of all ages is also key to safe and responsible online use so bring together all teachers to have a discussion on how they will talk to their pupils about being a good and safe digital citizen. See <a href="www.europa.eu/youth/EU\_en">www.europa.eu/youth/EU\_en</a> for examples of discussions that can take place in the classroom on this topic, through role-play and group games.
- > Your school system is protected by a firewall. Ensure that the provision and management of the firewall are regularly reviewed and updated, as and when required.

#### Pupil and staff access to technology

> Since staff and pupils can use their own equipment on your school network, it is important to make sure that the Acceptable Use Policy is reviewed regularly by all members of the school and adapted as necessary. It must be discussed with pupils at the start of each academic year so that they understand what is in place to protect them and their privacy, and why. Base the policy around behaviour rather than technology. Visitors must also read and sign the Acceptable Use Policy before they use the school's network.

#### **Data protection**

- It is good that all users are attributed a different password by the system in your school. Remind all school members never to write their given password down anywhere, certainly not on a sticker on a computer! Also, ensure that the Acceptable Use Policy reminds staff and pupils to keep their passwords secure and not share them with others.
- > You have a good policy of keeping your learning and administration environments separate. It is good to ensure that staff training on managing these environments is up to date as you continue to review your policies. Share

your policy with other eSafety Label users by uploading it to your school profile.

#### **Software licensing**

- It is good practise that the member of staff responsible is fully aware of installed software and their license status.
- > Your school has set a realistic budget for software needs. This is good. Ensure that it remains this way. You might also want to look into alternatives, e.g. Cloud services or open software.

#### **IT Management**

- It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.
- > It is good practise that your are training and/or providing guidance in the use of new software that is installed on school computers. This ensures that school members will take advantage of new features, but also that they are aware of security and data protection issues where relevant.

# **Policy**

### Acceptable Use Policy (AUP)

- > It is good that school policies are reviewed annually in your school. Ensure that they are also updated when changes are put into place that could affect them. All staff should be aware of the contents of the policy.
- It is excellent that eSafety is an integral part of several school policies. Do all staff make reference to it when appropriate through their teaching? Look for examples of good practice and share these with staff and pupils. Produce a short case study to highlight this good practice and upload it to your profile on the eSafety Label portal via your My school area as inspiration for other schools.

#### **Reporting and Incident-Handling**

- > Ensure that all staff, including new members of staff, are aware of the guidelines concerning what to do if inappropriate or illegal material is discovered on a school machine. Ensure, too, that the policy is rigorously enforced. A member of the school's senior leadership team should monitor this.
- It's good that you have a clear School Policy on handling out-of-school eSafety incidents; is the number of these declining? Start a discussion thread in the community on what other preventative measures or awareness raising activities could be used in order to reduce the number of issues further. Don't forget to anonymously document incidents on the Incident handling form (<a href="www.esafetylabel.eu/group/teacher/incident-handling">www.esafetylabel.eu/group/teacher/incident-handling</a>), as this enables schools to share and learn from each other's strategies.
- Check that your School Policy includes all necessary information for teachers about handling issues when pupils knowingly or even inadvertently access illegal or offensive material online by going to the guidance set out by the <a href="teachtoday.de/en">teachtoday.de/en</a> website (<a href="tinyurl.com/9j86v84">tinyurl.com/9j86v84</a>). If such incidents arise in your school, make sure you

anonymously fill out the eSafety Label Incident handling form (<a href="www.esafetylabel.eu/group/teacher/incident-handling">www.esafetylabel.eu/group/teacher/incident-handling</a>) so that other schools can benefit from your experience.

## **Staff policy**

You have guidelines in your Acceptable Use Policy (AUP) on teachers' classroom usage of mobile phones.
Upload your AUP to your school profile as it is a model of good practice that can help other eSafety Label schools.

### **Pupil practice/behaviour**

- You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your <u>My school area</u> so that other schools can benefit from your experience.
- > It is good that pupils have the possibility to shape school activities when discussing eSafety, be it extra-curricular and curricular ones, based on what is going on in their daily lives. This way they will be more engaged and it also allows the teacher to recognise real life issues.
- Your school has a school wide approach of positive and negative consequences for pupil behaviour. This is good practice, please share your policy via the <u>My school area</u> of the eSafety portal so that other schools can learn from it.

#### **School presence online**

> It is good that pupils can give feedback on the school's online presence. Think about creating a space that is entirely managed by pupils. It's a great opportunity to learn about media literacy and related issues. It also can help to establish a peer network of support. Find out more about in the eSafety Label fact sheet.

## **Practice**

#### Management of eSafety

It is good that you have a designated member of staff responsible for eSafety. Consider whether it would be helpful to have an eSafety committee comprising members from all groups of stakeholders. Ensure that this person is involved in the development and regular review of your School Policy. She or he should not only be informed, but should also fill out the Incident handling form whenever an incident arises at <a href="https://www.esafetylabel.eu/group/teacher/incident-handling">www.esafetylabel.eu/group/teacher/incident-handling</a>.

## eSafety in the curriculum

- > It is good that sexting has been integrated into wider online safety education across the school. Are you able to assess the impact of this education? Does it help pupils to modify their behaviours? How do you know?
- It is excellent that consequences of online actions are discussed with pupils in all grades. Terms and conditions need to be read to fully understand contractual conditions. This can also concern aspects of data privacy.
  Another important topic is breach of copyright. Please share the materials used through the uploading evidence

tool, accessible also via the Myschool area.

- It is commendable that you are able to provide an eSafety curriculum that keeps up with emerging issues.

  Continue to make use of new resources as they are made available. Can you upload to your school profile an outline of how you design the curriculum and links to some of the resources you use this would be most helpful for other schools.
- It is good practice that all pupils in all year groups in your school are taught about eSafety. It continues to be important to review regularly the curriculum provision to ensure it meets ever-changing needs. If you have a curriculum review process of this kind, it would be helpful to other schools if you could publish this on your school profile. To upload go to your My school area.

#### Extra curricular activities

> Gather feedback from pupils to see what sort of additional eSafety support they would benefit from outside curriculum time. Could they be involved in delivering some of this to their peers? Check the resource section on the eSafety Label portal to find resources that will help them do this; check out the fact sheet on Pupils' use of online technology outside school at <a href="https://www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school">www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school</a>.

#### **Sources of support**

- > It is great that you have a staff member which is knowledgable in eSafety issues who acts as a teacher of confidence to pupils.
- > It is great that in your school pupils are actively encouraged to become eSafety mentors. You might want to share your approach to strengthening this network with other teachers on the eSafety Label website via the forum or your school's profile page, so that others can replicate it.
- > It is good to know that other school services are involved in eSafety issues (e.g. counsellors, psychologists, school nurse). Are they also invited to contribute to developing and regular review of your School Policy? Publish a case study about how this is managed in your school on your school profile page on the eSafety Label project website, so that others can learn from your experience.

#### Staff training

> It should be a real benefit to your pupils that all staff receive regular training on eSafety issues. Continue to gather feedback from staff on the medium- and long-term benefits of the training and consult the eSafety Label portal to see suggestions for training courses at <a href="https://www.esafetylabel.eu/group/community/suggestions-for-online-training-courses">www.esafetylabel.eu/group/community/suggestions-for-online-training-courses</a>.

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.

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